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**From:** Areef Nurani [mailto:dranurani@rogers.com]

**Sent:** May 21, 2010 12:35 PM

**To:** Gary Martin

**Subject:** Re: CV-5000

Dear Gary,

I am writing to thank you for all the exceptional service you have provided me over the past few years. What stands out is your after sales service which I have not experienced from any of the companies I deal with. You and your team are truly amazing. In particular, I would like thank you for showing me the potential benefits of the CV-5000. This instrument has provided a wow factor like none other for my patients. They love the high tech feel of the instrument and feel they are getting the best refraction because I have the best technology. For me personally, my back and shoulders thank you. There is significantly less repetitive strain on my body using this instrument. I would strongly recommend this instrument to all my fellow Optometrists. (maybe this should be kept a secret as a competitive advantage!!)

Thanks again.

Areef Nurani O.D.